# PUBLIC SAFETY COMMUNICATIONS ADVISORY BOARD



Chief Eric Dunning – Ashwaubenon PubSaf Chief Ron Towns – Denmark PD Chief David Litton – Green Bay Mctro FD Chief Kurt Minten – Lawrence FD Chief Tom Kajawa – UW-Green Bay PD

Sheriff John Gossage – BC Sheriff Chief Jeff Roemer – DePere Fire/Rescue Chief Tom Molitor – Green Bay PD Chief Rich VanBoxtel – Oncida PD Chief Perry Kingsbury – Wrightstown PD

Director Tom Madigan – County Rescue Chief Derek Beiderwieden – DePere PD (Chair) Chief Randy Bani – Hobart/Lawrence PD OIC Mark Hendzel – Pulaski PD

The Brown County Public Safety Communications Advisory Board met on April 23, 2014 at 10:00 a.m. Not enough members were present for quorum. Following are informational notes.

Present: Derek Beiderwieden, Eric Dunning, John Gossage, David Litton, Kurt Minten, Jeff Roemer and Rich VanBoxtel

Also Present: Cullen Peltier via conference call and Renee Ruiz

Discussed changing the quorum to members present.

## Radio Project Update

Distributed a memo from John Lampkin with the Radio Project Update (memo attached).

Discussed ISSI Gateway to have the ability to talk on WISCOM. This is currently being tested in the valley.

The AVL mapping (modem) is not working for DePere Fire. Renee or Cullen will check with John.

### Communications Center Update

PSC staffing is down a half time position; one new hire didn't make it through the training program. There are 5 candidates on the current eligibility list which expires in August. We will be making an offer this week for the candidate to be hired in May. Recruitment is open to establish an eligibility list effective in August when the current edibility list expires; currently have 150 candidates to schedule for testing.

We're still working on a few issues with the new schedule. There has been a substantial decrease in overtime and inverses; being fully staffed has also contributed to the decrease in overtime and inverses.

A Strategic Plan Committee will be established to review the current 5-year strategic plan for annual update. The committee will include Supervisors, Leads and Telecoms. Anyone from the Advisory Board is welcome to be involved. When complete the plan will be presented to the Advisory Board.

#### Phone/CAD Upgrades

PSC has been meeting with representatives from several departments to develop the RFP. Will be meeting with AT&T regarding technical requirements for the phone. The RFP is near completion and will be ready to send to vendors within a month. It will then be a 5-6 month process to review, evaluate and score the submissions. Members of the CAD Needs Assessment Committee have visited several communication centers around the state to check out different CAD systems.

#### Standardized Operating Procedures

Pre-Alerts are working well. We're working on a minor issue with the 2 pages. Green Bay Metro Fire is pleased with Pre-Alerts. Before Pre-Alerts, calls averaged 2 minutes, 30 seconds; now calls average 1 minute, 6 seconds.

As a LEAN event PSC will look at how to streamline and standardize the warrants procedure. This will involve PSC, Ashwaubenon/DePere records and Brown County records working together on one procedure that will work for all agencies.

Ashwaubenon and DePere are working together to standardize the dispatch policy for the combined Ashwaubenon/DePere position. Representatives from PSC training team are also involved.

All PSC fire dispatchers have attended 8 hours MABAS/MAYDAY Fire training.

## Next Meeting

The next Advisory Board meeting is Wednesday, July 23<sup>rd</sup>, 10:00 a.m. in the PSC Training Room; conference call will also be available.